

NSS® Enterprises, Inc. Limited Warranty

Effective for machines purchased after October 1, 2020 (Revision U)

Warranty Registration

Register your new product by visiting www.nss.com and using the “Warranty Registration” link on the RESOURCES menu.

Warranty Policy

NSS Enterprises, Inc. (NSS) warrants its new machines against defects in material and workmanship under normal use, service and maintenance (defined in the NSS Operation and Maintenance Manuals) **for the warranty period as detailed below.** This warranty is limited to machines and products that are purchased from an NSS Authorized Distributor or directly from NSS and is limited to the original end-user. Under this warranty, NSS will repair or replace, at its option, any covered part which is found defective in material or workmanship during the applicable warranty term or until the hour meter reaches the specified amount, whichever is first. This repair or replacement shall only be performed by an NSS Authorized Distributor or Service Center. All shipping charges for replacement parts or repaired machines will be the responsibility of the original end-user. When requested, machines and/or parts must be returned to NSS for inspection to obtain this warranty. NSS reserves the right for final determination of warranty coverage.

Parts repaired or replaced under this warranty are warranted for the remainder of the original warranty period. When covered, a maximum of 4 hours travel time will be allowed. When out of the continental USA, Labor, Freight and Travel may have different considerations.

NSS will not be liable for any other or additional damages, including but not limited to indirect or special consequential damages arising out of or in connection with the furnishing, performance, use or inability to use the machine. The buyer agrees and understands that the remedies provided under this limited warranty are the sole and exclusive remedies available to the buyer. NSS reserves the right to change its warranty policy without notice.

Start date of warranty for MACHINES

The start date of this warranty is the purchase date by the original user, or six months from the date the machine was shipped from the factory, whichever is earlier.

Start date of warranty for BATTERIES, including those installed in machines at time of purchase

The warranty period for the batteries starts on the date of sale or 90 days after the machine was shipped from the factory, whichever is earlier. Batteries must be recharged at least once every 90 days.

Exclusions

This warranty shall not apply to: (1) Damage incurred during shipment. (2) Any product that has been subject to misuse, abuse, negligence, overloading or accident. (3) Improperly used products or use of the product for other than its intended purpose. (4) Failures due to lack of mandatory maintenance as described in NSS Operation and Maintenance Manuals, Videotapes and/or Wall Charts. (E.g., lack of scheduled lubrication or inadequate flushing of chemical solutions.) (5) Any machine modified from its original design (unless authorized by NSS) or repair services performed by non-authorized service centers. (6) Damage or failure resulting from the use of corrosive or incompatible chemicals. (7) Replacement of ordinary wear items including but not limited to: bumpers, belts, carbon motor brushes, electrical components exposed to moisture, filter bags, hoses, casters, wheels, gaskets, seals, cords, circuit breakers, switches, check valves, solenoids, pumps, squeegee blades, M-1 fans and fan hoods, and shoes on NSS manufactured cast aluminum tools. (8) Machines using after-market parts not supplied by NSS, including the ordinary wear items listed above.

Product	Parts	Labor	Travel	Hour Meter	Exceptions
BP Ranger, Model M-1 “Pig”, Thoroughbred, Charger 1500, Charger 2500	7 years	1 year	6 months	-	Thoroughbred with weights (1 year parts)
Champ, Wrangler, Charger battery burnishers, eForce	3 years	1 year	6 months	2500 hours	Hour meter limit does not apply to machines without built-in hour meters.
Maverick, Mustang, Galaxy, Colt, Outlaw, Pacer 30, Pony, Stallion, Aero, Opti-Mist 20B, Swiftvac, Electro-Mist 4B	3 years	1 year	-	-	
Pacer 12/15 UE	2 years	1 year	-	-	Pacer 12/15 includes belt
Manta, Sidewinder, Alpha, Whisker, Rally, Opti-Mist P/BB/3E	1 year	1 year	-	-	
Polyethylene Roto-Molded Tanks & Components	10 Years	1 Year	6 Months	-	
NSS Manufactured Cast Aluminum Tools	10 Years	1 Year	-	-	Does not include shoes
Tools and Accessories	1 Year	-	-	-	
SPE/Delta Q On-board Battery Chargers	2 Years	1 Year	6 Months	-	
Dual Pro On-board Battery Chargers	3 Years	1 Year	6 Months	-	
Batteries	1 Year, prorated	1 Year	1 Year	-	Prorated 1 year from warranty start date
Service Parts for out-of-warranty machines	90 Days	-	-	-	